



## HEALTH OVERVIEW AND SCRUTINY SUB-COMMITTEE, 30 NOVEMBER 2017

<b>Subject Heading:</b>	Quarter 2 performance information
<b>SLT Lead:</b>	Sarah Homer, Interim Chief Operating Officer
<b>Report Author and contact details:</b>	Thomas Goldrick, Senior Policy and Performance Officer (x4770)
<b>Policy context:</b>	The report sets out Quarter 2 performance relevant to the Health Overview and Scrutiny Sub-Committee
<b>Financial summary:</b>	<p>There are no direct financial implications arising from this report. However adverse performance against some performance indicators may have financial implications for the Council.</p> <p>All service directorates are required to achieve their performance targets within approved budgets. The Senior Leadership Team (SLT) is actively monitoring and managing resources to remain within budgets, although several service areas (including adult social care) continue to experience financial pressures from demand led services.</p>

### The subject matter of this report deals with the following Council Objectives

Communities making Havering	<input checked="" type="checkbox"/>
Places making Havering	<input checked="" type="checkbox"/>
Opportunities making Havering	<input type="checkbox"/>
Connections making Havering	<input type="checkbox"/>

## **SUMMARY**

This report supplements the presentation attached as **Appendix 1**, which sets out the Council's performance within the remit of the Health Overview and Scrutiny Sub-Committee for Quarter 2 (July 2017- Sept 2017).

## **RECOMMENDATIONS**

That the Health Overview and Scrutiny Sub-Committee notes the contents of the report and presentation and makes any recommendations as appropriate.

## **REPORT DETAIL**

1. The report and attached presentation provide an overview of the Council's performance against the corporate performance indicators relevant to the Health Overview and Scrutiny Sub Committee. The presentation highlights areas of strong performance and potential areas for improvement.
2. The report and presentation identify where the Council is performing well (**Green**) and not so well (**Red**). The ratings for the 2017/18 reports are as follows:
  - **Red** = off the quarterly target
  - **Green** = on or better than the quarterly target
3. Where performance is off the quarterly target and the rating is '**Red**', 'Improvements required' are included in the presentation. This highlights what action the Council will take to address poor performance.
4. Also included in the presentation are Direction of Travel (DoT) columns, which compare:
  - Short-term performance – with the previous quarter (Quarter 1 2017/18)
  - Long-term performance – with the same time the previous year (Quarter 2 2016/17)
5. A green arrow (↑) means performance is better and a red arrow (↓) means performance is worse. An amber arrow (→) means that performance has remained the same.
6. In total, three performance indicators have been included in the Quarter 2 2017/18 report and presentation. Performance data is available for two of the

three indicators. Of these, one has been given a 'green' status, the other a 'red' status

7. Data is not available for the indicator "The number of instances where an adult patient is ready to leave hospital for home or move to a less acute stage of care but is prevented from doing so, per 100,000 population" as we are waiting for national guidance on a new definition, which is likely also to change the local target. Commentary has been provided in the presentation on the "Average delayed transfers of care per 100,000 population (attributable to either NHS, social care or both)", which measures the average time of delays instead of the number of patients experiencing a delay.

## **IMPLICATIONS AND RISKS**

### **Financial implications and risks:**

There are no financial implications arising directly from this report which is for information only. However adverse performance against some performance indicators may have financial implications for the Council.

All service directorates are required to achieve their performance targets within approved budgets. The Senior Leadership Team (SLT) is actively monitoring and managing resources to remain within budgets, although several service areas continue to experience significant financial pressures in relation to a number of demand led services, such as adults' social care. SLT officers are focused upon controlling expenditure within approved directorate budgets and within the total General Fund budget through delivery of savings plans and mitigation plans to address new pressures that are arising within the year.

Further information on the financial performance of the Council has been reported as part of the Medium Term Financial Strategy (MTFS) report to Cabinet in October.

### **Legal implications and risks:**

Whilst reporting on performance is not a statutory requirement, it is considered best practice to review the Council's progress regularly.

### **Human Resources implications and risks:**

There are no HR implications or risks arising directly from this report.

### **Equalities implications and risks:**

There are no equalities or social inclusion implications or risks identified at present.

**BACKGROUND PAPERS**

Appendix 1: Quarter 2 Health Overview and Scrutiny Performance Presentation  
2017/18